

Chairman's Christmas Message 2017

Christmas is one of the most joyous times of the year which gives us back hope for a better world and a prosperous future. As we reflect on 2017, we take stock of the challenges as well as the achievements so that we are better prepared for the year to come.

This past year was very challenging for us as we were not spared from the economic constraints that gripped our country and by extension most corporate organizations. This became even more evident when some of our valued clients were forced to down size or due to financial constraints, were not able to pay for services that were already rendered. The culmination of these factors ultimately led to a level of downsizing of the security force. To mitigate the full extent of this fall out, we moved to swiftly and strategically cushion the blow by reshaping our business model and restructuring the organization in order to minimize the negative impact on our employees and their families. It was your hard work and support that helped us face the difficult times. So as we celebrate this festive season with our loved ones, let us thank the Almighty God for his continued blessings, good health, protection and his guidance as we navigate through these trying times.

These circumstances triggered the need for restructuring and efforts at keeping costs down which has caused us to rethink and reshape our business model. So as we celebrate this festive season with our loved ones, family and friends let us thank the Almighty God for his continued blessings, good health, protection and His guidance as we navigate through these challenging times.

In spite of the challenges the year was also marked with great successes. We know that these were achieved not because of any one person but by the collaborative effort of all employees. I am especially thankful to all our hard working Officers and your ever-supportive families who continue to stand faithfully beside you as you work hard to provide for them and improve on their quality of life. To the Executive, the Management and Administrative staff, I thank you for your continued devotion, loyalty and selfless sacrifices that continue to manifest itself in our achievements to date.

Our work continues to make a difference in people's lives and our contributions make lasting impacts and it is this journey together is what redefines us as the Amalgamated Family, as it remains the heart of everything we do. 'Family' is a single word, with many different meanings but what every family has in common is that the people who call it a family are making it quite clear that those persons are important to them. Hard work, perseverance, personal sacrifices with the greatest being our kinship are what defines us. It is you that have helped make our company strong.

On behalf of the Aboud family and myself, with a grateful heart we say thank you for your dedication and commitment to excellence, and wish you the best of happiness, health and prosperity from our family to yours. May God bless you all in this joyous Christmas season and as we usher in 2018, we look forward to working with you and doing our part in moving the organization forward.

Chairman

Michael Aboud, Dr. Honoris Causa (Entrepreneurship and Innovation from the University of Trinidad & Tobago)

